

**First UK Bus**  
Learning & Development  
Oldmixon Crescent  
Weston-super-Mare  
BS24 9AY  
Tel: 01934 411252  
Fax: 01934 643704

### **Mark Simpson – Testimonial**

In my capacity as Learning & Development Manager, First UK Bus, I have known Mark Simpson for some 12 months now in his capacity as a Trainer of our 'First Into Management' Programme.

His credibility with delegates, of all abilities and backgrounds has been immediate – considering programmes have been held across all areas of the UK, this has been important and significant.

I have been impressed with his absolute professionalism and integrity – managing to stay one step removed from the inevitable internal workings of First, whilst at the same time helping delegates work positively through their issues.

I have witnessed delegates, both privately and publicly, thanking Mark for his trainer / development skills.

It is now absolutely right that he develops, within the First Group suite of Management L&D programmes, to move onto delivering 'Leadership Horizons' – aimed at the Line Managers of FIM delegates - a natural step, but not one that all FIM Trainers can necessarily make.

I would have no hesitation in recommending Mark to be considered for any suitable assignments where motivating and inspiring delegates to achieve more than they originally believe possible, is appropriate.



Chris Jefferies, Learning & Development Manager  
First UK Bus  
Mob: 07876 578760  
E-Mail: [chris.jefferies@firstgroup.com](mailto:chris.jefferies@firstgroup.com)